



Electronics Engineer

CONTACTS

+639569176734

karlstevenofficial@gmail.com

2094 St. Francis St. Greensville 2,
Brgy. Villamonte Bacolod City

github.com/KarlStevenRequinto

HIGHLIGHTS

- Adept in analytical and problem solving
- Strong communication skills both oral and written
- Exceptional versatility and adaptability
- Fast Learner & Critical thinker
- Excellent Multi-tasker

SKILLS



Karl Steven F. Requinto

I am a highly motivated person who is always desirous for knowledge. I set goals and achieve them. My objective is to find a career in a well-established organization with a stable environment. I want to develop my engineering skills while making positive contributions.

TIMELINE

- Jan 2011 – Jul 2012 **Teleperformance Bacolod**
Customer Service Representative
 - Resolves complaints or issues via phone. Generates sales through customer flight bookings and change flights. Ensures excellent service standards and meets high customer satisfaction.
- Aug 2012 – Jul 2014 **Quality Assurance (Phone/Chat)**
 - Monitors and evaluates support calls and chats and generates reports based results to the Operations Manager.
 - Participates in team reviews for providing feedback on quality issues
 - Do calls and chats on a periodic basis.
- Mar 2015 **Graduate: BS in Electronics Engineering**
 - University of Negros Occidental - Recoletos
- Oct 2015 **ECE and ECT Board Exams Passer**
- Apr 2016 – Jun 2017 **Rockwell Collins (B/E Aerospace Philippines)**
Product Configuration/Design Engineer – Galley
 - Daily creation of Electronic Work Instruction based on EBOM/CBOM analysis due to ECN
 - Collaborates with Engineering, Manufacturing group and other cross-functional areas to generate details on BOM, assembly drawings, Bill of Process, and other pertinent information
 - Creates solutions to rectify design errors and to incorporate design improvements.
- Jun – Dec 2017 **Tong Hsing Electronics Inc**
Project Engineer – Advance Engineering Department
 - Responsible for the supervision and daily task of a team that may compose of engineers and technicians
 - Generally in charge of processes from generation of Purchase Orders up until ensuring deadlines of shipment has been met.
 - Facilitates the planning and coordination of activities for a project, maintain files/documents and provide information needed by the Senior Manager or Director.
- Dec 2017 – Jul 2018 **IBM**
Technical Support Specialist (Fluor Enterprise Help Desk)
 - Provides quality first-level technical support to enterprise staff, giving prompt, and professional resolution to questions or problems related to enterprise standard client software, hardware, printers, internet access, and network connectivity.
 - Utilizes the KnowledgeBase and other support documentation to identify, isolate, diagnose and resolve end users technical problems and provide information and status.
- Aug 2018 – Jan 2019 **Toshiba Information Equipment**
Workshop Process / Failure Analysis Engineer
 - Sustains and develops activities in process engineering including process optimization and effective process development
 - Leads process-related evaluation, verification of issues and passrate monitoring.
 - Handles level 1 failure analysis of HDD, analyzes design-related issues and provides necessary countermeasure.
 - Directs and controls line activities to meet production requirements.